

# ANNUAL IMPACT REPORT

*Connecting Courts, Clients, and Community*



SAN FRANCISCO  
PRETRIAL DIVERSION PROJECT

2021



## **SAN FRANCISCO PRETRIAL DIVERSION PROJECT**

**Published by the San Francisco Pretrial Diversion Project**

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# WHO WE ARE

## OUR STORY



Celebrating Christmas



Go Niners!



Our CEO David participating in the Ugly Sweater Contest

Since 1976, the San Francisco Pretrial Diversion Project (SF Pretrial) has been a non-profit organization providing community programs that prevent unnecessary incarceration, promote public safety, and center on the personal needs and goals of our clients. The presumption of innocence is a fundamental principle of our work: each pretrial client is facing criminal charges, but has not reached the stage where they are determined to be guilty or innocent by the court. The importance of this notion cannot be overstated; protections related to the presumption of innocence should limit the extent to which people are jailed while awaiting trial, as pretrial incarceration is tantamount to punishment. Our community programs expand the San Francisco Court's capacity to order pretrial release based on the needs of each individual. In 2021, we facilitated 5,176 releases to our supportive and therapeutic services.

By addressing the underlying problems that led to someone's arrest in the first place, effective pretrial programs like ours can protect public safety, reduce the likelihood of rearrest, and support client and community success.





# DEDICATION



***This report is dedicated to  
Victor Lee, a beloved colleague  
and friend.***

***Victor had over 4 decades of service to SFPDP at the time of his passing. He started with the agency at the age of 16, roughly 2 months after we opened our doors.***

Victor became a Case Manager at a very early age of 20. Pretrial was his life. He believed in our mission and did what he could to assist clients in navigating through the criminal justice system so they would have a successful outcome to their cases. Victor was loyal and dedicated to the job, often working late hours finishing up a court report or coming in early to get ahead on his work, or following up with an agency to get a client into a residential program.

Victor believed in tough love but had a soft heart. He would push clients when needed when they got very close to finishing their program requirements and needed a little nudge. Victor was very passionate about his work and was very compassionate when it came to the clients and co-workers. He would always remind you that clients come first and would do whatever was necessary to help them. Victor was an integral part of our organization. He had a wealth of knowledge when it came to computers, as he helped construct one of our most used databases,

and was the historian of the organization. He was always there to lend a hand. You could often find him on the weekends helping out at community events with Project 20 clients. Victor had a love of music and would play/dj at our open houses and holiday parties. Needless to say, Victor played an incredible role in building both the culture and community that SF Pretrial fosters. Our organization greatly benefited from his collegiality, humor, and commitment to client care.

In honor of Victor's tenure and service with SF Pretrial, the organization has a Victor Lee Loyalty Award which will always be given in his honor to a staff person who embodies loyalty and dedication through years of service and hard work. This is just one of the ways that Victor's legacy will live on through our community. Victor exemplified the values and mission of SF Pretrial.

**Rest in peace, Victor, you  
will be truly missed.**



# MESSAGE FROM OUR CEO

## Dear SF Pretrial Supporters;

The past three years have been a relentless and inspiring process of steps forward, back and sideways with a few stumbles and jumps for joy along the way. I accepted this role in August of 2018 under the dark cloud of Senate Bill 10 and California missing the mark on bail reform. As many of you were probably aware, our status as a non-profit, community-based pretrial services agency was imminently at risk. At the time, I figured it would be a fun and challenging opportunity. Fast forward a little over three years and the storyline has changed, especially after California voters denounced SB 10 through the Prop 25 vote. Thanks in great part to many of you and the dozens upon dozens of letters, phone calls, meetings and stalwart advocacy, we're still standing. I wouldn't even say a little worse for the wear, because we're stronger, prouder and steadfastly committed to actualizing every word and ounce of support you invested in us. It's been a humbling experience.

I'm hesitant to express our litany of thank you's for fear of leaving someone out, but also feel like we have to. A list of everyone who wrote a letter is included later in this report. Here we go...

- Assemblymember Phil Ting and staff for being a catalyst, and now City Attorney David Chiu and Senator Scott Wiener with an assist from Senator Nancy Skinner and their teams.
- Bar Association of San Francisco with enormous lifts from Julie Traun, Yolanda Jackson, Silvio Lugo, David Rizk and Kevin Benedicto.
- Our small, but not so small anymore, and feisty Board of Directors, with a special nod to David Amarathithada, Betsy Wolkin, Kate Monico Klein, Mamta Ahluwalia and Isela Ford who were there for most or all of the ride.
- Sheriff Paul Miyamoto, former Sheriff Vicki Hennessey and their staff for ongoing support over 45 years of collaboration.
- The Board of Supervisors, with a special nod to then President Malia Cohen who kickstarted the legislation to keep us intact.
- Mayor London Breed and her office for pitching in with legislative resources.
- District Attorney Chesa Boudin and countless individuals from the D.A.'s Office.
- Public Defender Mano Raju and former Public Defender Jeff Adachi and many of their colleagues.
- We regret not being able to list the names of all individuals across those departments and City in general who have been a huge part of our success.
- The many partners from Care First California, your insights have been invaluable.
- Taxpayers for Public Safety, a force to be reckoned with, and much appreciation to Roma Guy and Nancy Rubin and all of the Taxpayers..
- The Superior Court of San Francisco and Presiding Judge Samuel Feng, we will not let you down.
- It's hard to put anyone at the top of the list, but I owe a special and heartfelt shout-out to our amazing staff. You have inspired us every step of the way.

The best part is that we can move forward intact, with conviction and stability, all we've ever really wanted. As you'll read in this report, we continue to improve with age. Our partnership with Tipping Point continues to yield benefits, we have expanded our clinical services, diversion has doubled and release programs continue to get more resources. We're busy building deeper connections with community partners, creating even more transparent outcomes reporting and always focusing on protecting public safety and supporting client success.

**Sincerely,  
David Mauroff, CEO**



# MESSAGE FROM OUR BOARD

## **Dear SF Pretrial Partners and Supporters;**

While the pandemic progressed throughout the year, SF Pretrial and its staff persevered. The year was filled with great hope with the vaccination roll out in early 2021, but as the fiscal year ended, there were feelings of fatigue and frustration as Delta and Omicron emerged.

SF Pretrial persisted and continued to grow and expand services, while maintaining safety for staff and clients. We have increased and diversified funding opportunities, collaborating with new partners and funding sources. We have increased hires to enhance programs and operations with a new Director of Strategic Partnerships and we've augmented and sustained support for the finance and HR teams. We have worked with new funders to create housing alternatives in the community.

SF Pretrial received its NAPS accreditation, joining six other agencies nationwide that have achieved this milestone over the past ten years. Years of dedication and advocacy at the state level culminated in a legislative carve out in California's budget that allows SF Pretrial to continue to operate as a non-profit. As Board members, we are proud of the way that SF Pretrial continues to fight for and to serve our clients and to support each other as a staff.

We give much gratitude to former board members, Mamta Ahluwalia, Isela Ford, Kate Monico Klein and Joanna Hernandez, for their dedication and contributions to the Board as they move forward to different chapters of their lives. Particularly Mamta, Isela and Kate, who oversaw a tremendous amount of growth. We also want to honor a former staff member, Victor Lee, who is resting in power, and whose great spirit remains, leaving a nearly 45-year legacy with Pretrial, tirelessly and passionately serving his community and clients.

And we thank you, our criminal justice and community partners, without whom we cannot do this work. We are committed to keeping SF Pretrial as a community-based non-profit dedicated to social justice, equity, diversity, inclusion, and independence.

Join us and be a part of SF Pretrial. Donate. Advocate. Volunteer your knowledge and experience by joining the Board or a committee of Pretrial Diversion. We welcome your support and expertise.

**Sincerely,**  
**David Amarathithada, Acting President**



# DEVELOPMENTS IN PRETRIAL POLICY

In past years, San Francisco has been the seat of a number of bail reform initiatives, which is due to a landmark court decision, closure of a local jail, and a lawsuit challenging the San Francisco Sheriff's administration of the county bail schedule. The following is a review of these policy changes and SF Pretrial's response and organizational changes that followed.





# IN RE HUMPHREY

## IN RE HUMPHREY

In May 2017, 63-year-old Kenneth Humphrey stole seven dollars and a bottle of cologne from a neighbor. Mr. Humphrey was arrested for first degree residential robbery and several offenses against an elderly victim. Despite Mr. Humphrey's modest financial resources, bail was set at \$600,000 and later reduced to \$350,000.

Mr. Humphrey filed a petition for habeas corpus in the Court of Appeal, arguing that requiring an unaffordable amount of money bail "is nothing less than the functional equivalent of a pretrial detention order." The Court of Appeal ruled in Humphrey's favor in 2018, primarily considering the presumption of innocence and the inherent unfairness of subjecting people to different legal outcomes based on their financial resources. In March 2021 the Supreme Court of California affirmed the Appellate Court's opinion, creating a binding framework for courts holding bail hearings in California. Under this landmark decision, and in the absence of a significant threat to public safety, California courts now must consider non-monetary alternatives to money bail as well as a person's ability to pay. Put differently, the court held that conditioning freedom on whether an arrestee can afford bail is unconstitutional.

## IN RE HUMPHREY & SF PRETRIAL

San Francisco's commitment to pretrial reform predates the California Supreme Court's decision. San Francisco began adhering to the ability-to-pay requirement in January 2018, when the ruling was made by the appellate court and before the California Supreme Court upheld it. As a result, rates of pretrial release in 2018 surged at both pre-arraignment and arraignment, and the San Francisco superior court instated bail hearings for older cases that could be rereviewed with a new standard for pretrial release in mind.

In a study published by the California Policy Lab in May 2021, it was found that after the appellate's court decision in 2018, the likelihood of detention for filed cases declined from 25% to 22%. Based on data kept by the San Francisco

Sheriff's Office the number of people released on money bail decreased significantly after Humphrey - from 2,287 people in 2016-17 to 1,923 in 2017-18 and 1,842 in 2018-19. For comparison, releases to pretrial supervision increased from 1,886 in 2016-17 to 2,446 in 2017-18 and 2,741 in 2018-19. Respectively, releases to intensive supervision without any financial conditions increased from 14% to 28% of all releases. Releases to SF Pretrial's most intensive pretrial release program, ACM, doubled. The average of new cases released to the program each quarter rose from 143 to 273. Simply put, judges began to increasingly choose release to intensive supervision programs during this time.

San Francisco's immediate response to this case was no doubt facilitated by the existence of an established local pretrial services agency, and has allowed SF Pretrial to position itself as a leader in pretrial practices and served as the blueprint for Humphrey's broader statewide (and possibly future nationwide) impact. Further, SF Pretrial published a chapter in the American Society of Criminology's 2021 Handbook on Pretrial Justice about In re Humphrey's impact in San Francisco. The chapter addresses the agency's response to the court's decision and details further statistics about the increase in the number of people released and the decrease in money bail. In the words of the authors:

## spotlight

**"In re Humphrey is one of many examples of contemporary bail reform advocacy. If reliance on cash bail continues to subside and the willingness to adopt new practices, including a robust pretrial release program, continues to grow, San Francisco's response to Humphrey can meaningfully inform how jurisdictions can prepare themselves for systemic change and practically address the procedural implications of bail reform."**



# BUFFIN V. SAN FRANCISCO

## BUFFIN V. SAN FRANCISCO

Buffin was a civil class action lawsuit filed in 2015 against the San Francisco Sheriff's Office and its administration of the bail schedule, which included a predetermined bail fee for each misdemeanor and felony charge based on the severity of each charge. The United States District Court ruled in favor of the plaintiffs, who argued that the Sheriff's Office's use of a financial bail schedule violated their Equal Protection and Due Process rights.

Following the Court's decision, the parties came to a resolution which formally discontinued the use of bail schedule, and mandated that case summaries be submitted for judicial review within 8 hours after an individual is booked into county jail. Put differently, the Buffin settlement barred the San Francisco Sheriff's Office from using the bail schedule and created a new system of pre-arraignment release with minimum time requirements for case review. Under these time requirements, a judicial review of the case is due 18 hours after a person's booking. Within the first 8 hours, SF Pretrial is required to submit a case summary to the court, including a recommendation related to release and programming.

## BUFFIN & SF PRETRIAL

As covered in last year's report, the terms of the Buffin settlement went into effect in February 2020, bringing about a series of changes to SF Pretrial. Most significantly, our Own Recognizance Program (OR) extended its hours of operation and adopted a new staffing structure, providing 24/7 coverage within the jails to ensure timely submission of materials to inform pretrial release determinations. During the first quarter after the implementation of the federal rulings, SF Pretrial successfully completed 95% of PSAs within the eight-hour time limit, averaging at 4.76 hours per PSA. On average, judicial decisions were made within 11.62 hours, meaning that clients were processed for release within just hours of being booked into the county

jail. SF Pretrial's performance in this regard continued to improve in 2021. From December 1st, 2020 through February 28, 2021, SF Pretrial's OR team met the 8 hour deadline at a 99.8% rate, averaging 3.7 hours per PSA. The team mirror near-perfect level of compliance rates in the following quarter, from March 1, 2021 through May 31, 2021. For more on these performance trends, visit the [San Francisco Sheriff's website's Reports section](#).

The combination of these two very important decisions - Buffin and Humphrey - brought about an increase in the city's investment in pretrial services, which provided SF Pretrial with a budget increase of \$4 million in the 2019-2020 fiscal year. More specifically, funds were allocated to expand our intensive and structured Assertive Case Management (ACM), allowing the courts to refer additional high-needs clients to the program. Prior to Humphrey, SF Pretrial had a budget of under \$3,521,623 with 33 employees, which increased to \$5,464,983 with 36 FTEs on July 1, 2018. Two and half years later, SF Pretrial's budget increased to \$8,800,000 with 77 employees due to a combination of changes after Humphrey and Buffin. The agency continues to grow and currently has a staff of 89.



**Former City Attorney Dennis Herrera declaring California's bail system unconstitutional (2016)**



# REDUCING BARRIERS TO ENTRY FOR PRETRIAL DIVERSION

In addition to the aforementioned pretrial reform initiatives driven by litigation and the judiciary, we have seen the California Legislature take recent action. Assembly Bill 3234, which passed in 2020, expanded the eligibility criteria for pretrial diversion, allowing the court to consider a wider range of cases.

The enactment of this bill in September of 2020 led to more referrals to our diversion programs from the court and a corresponding increase in our diversion caseloads. For comparison, in 2020 we had an average daily diversion caseload of 282 clients in June, 265 in July, and 274 in August. A year later, with the bill in effect, we saw an average daily caseload of 537 in June, 579 in July, and 606 in August 2021.

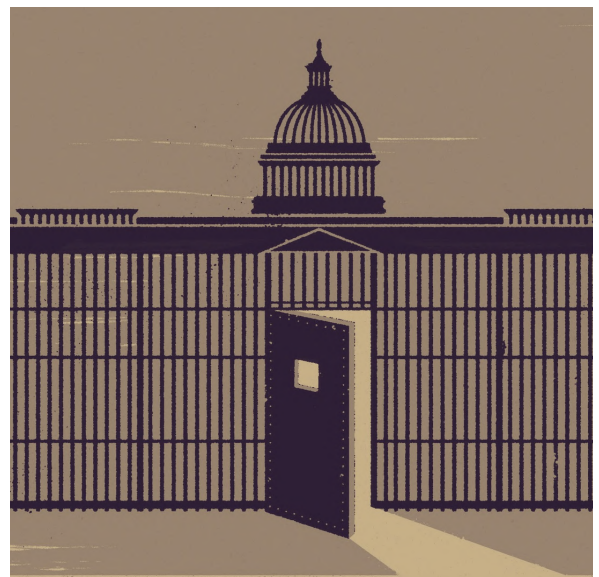
Notably, the increase in diversion caseload was also affected by our initiation of a Primary Caregiver Diversion (PCD) program in February 2020. In addition to preventing the lasting effects of felony convictions, this program is specifically tailored to reduce the harms that many children experience when separated from their caregivers. The program may include job training, parenting classes, anger management classes, substance abuse treatment and mental health services. The program allows clients to focus on self-improvement while staying connected to their families and overseeing the health and safety of their children.

The increase in diversion caseload is a positive change not only because it prevents unnecessary incarceration, but because of the many benefits our diversion programs offer. Our data reporting allows us to assess the extent to which clients are successful while on pretrial diversion, and evaluates longer term effects such as the likelihood that clients would be re-arrested after completing the program. A recent analysis found overwhelmingly positive results, as a majority of clients engage and succeed within the program, and later abstain from future justice involvement. The study found that 77% of enrolled clients successfully completed their program. Of the clients with successful completions, 95% did not face a new charged offense in the following year. In 2021, our diversion programs (PTD and PCD) had a total of 713 successful completions in 2021, and maintained safety rates of 97% or above. More on these statistics can be found in the appendices of this report.

## policy spotlight

### CARE FIRST COALITION

As part of SF Pretrial's efforts in the policy realm, SF Pretrial is proud to be a member of the Care First Coalition, a group of more than thirty organizations spread across the state. Our work is dedicated to criminal justice reform and protecting public safety through community-based expertise and interventions. Care First has been instrumental in working with state and local legislatures and jurisdictions to introduce innovative and practical solutions that are the future of our criminal justice system. More information is available [here](#).





# A YEAR IN REVIEW

## NAPSA ACCREDITATION

The National Association of Pretrial Services Agencies (NAPSA) is a national organization that researches and publishes best practices in the field of pretrial justice. It is the only national organization with a pretrial accreditation program and sets critical performance standards for the field, emphasizing transparency, accountability, and operational strength.

In April 2021, SF Pretrial was accredited by NAPSA and joined a group of six pretrial agencies that have achieved accreditation in the past ten years. This accreditation is evidence that SF Pretrial adheres to best practices in the field and meets national standards in all four sections required - Personnel Practices; Organization and Management; Pretrial Release Program Standards; and Pretrial Release Program Supervision Standards. SF Pretrial's 45 years of experience as a community-based nonprofit has fostered a high level of effectiveness in promoting public safety, minimizing unnecessary jail detention and providing individualized care to justice-impacted people. The accreditation process was rigorous and included an extensive review of SF Pretrial's policies and procedures. Moreover, auditors interviewed a diverse array of local partners, including criminal justice stakeholders, public health officials, and community service providers. Our partners spoke to the extensiveness of our programming, the strength of our institutional relationships, and our effectiveness as evidenced by industry-leading outcomes.

Upon accreditation, SF Pretrial was congratulated by the San Francisco

Superior Court, the San Francisco Sheriff's the District Attorney, and the Bar Association of San Francisco. In the words of our CEO, David Mauroff, this success is "a testament to the health and collaborative strength of our pretrial justice system at large."

For more on this visit our news page here.

<https://sfpretrial.org/news/>



### Our NAPSA Certificate of Accreditation

**Awarded April 1st, 2021**

**"{Accreditation} is a testament to the health and collaborative strength of our pretrial justice system at large"**

**-David Mauroff CEO**





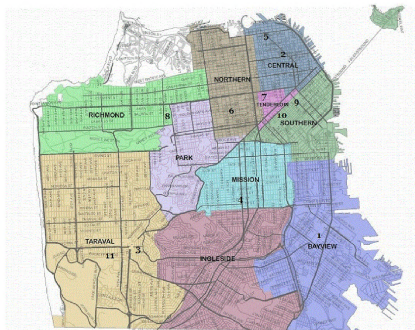
# JANUARY

## Program Collaboration with Latino Task Force

After identifying that residents in the Mission, particularly Latinos, were contracting COVID-19 at a rate four times higher than the San Francisco average, a group of local advocates and community members organized to create the Latino Task Force (LTF). In the last two years, LTF has grown into a facilitator of community growth and empowerment in communities across San Francisco. SF Pretrial, through our Strategic Partnerships department, has built and maintained a close collaboration with this nationally recognized group. LTF has made significant impact to support residents where the city and state systems did not reach during the pandemic. LTF has created a multilingual website to help the Latino community in San Francisco be informed and connected with COVID-19 resources relating to health, food, education, small business, housing, employment, artists support, and more. Housing is a major area of focus for LTF: they offer a Transitional Housing Program and have a Housing Team that collaborates with multiple entities that provide resources to community members facing housing challenges.



LTF Organization



Map of SF Neighborhood Courts

# MAY

## NCT Grant Awarded

Neighborhood Court (NCT) has been a staple of SF Pretrial's services and court alternative programs at large for over two decades. In May 2021, we applied for and won a renewal of this grant, which will extend and continue to deepen the fruitful relationships we have formed with the District Attorney's Office, the Office of Community Boards, NCT volunteers, and NCT participants.

NCT was launched in 2012 through the District Attorney's office and SF Pretrial Diversion Project has led the program since its inception.

Neighborhood Court is an innovative, restorative justice-focused model that diverts justice-involved individuals from formal court processes. Instead, participants meet with a panel of community volunteers, who discuss the individual's arrest and design a treatment plan focused on personal growth and accountability. After completing the treatment plan, participants see their case dismissed by the court, providing a valuable opportunity for a second chance.

# JUNE

## Renewal of Pretrial Services Contract

Passed by the Board of Supervisors and signed by the Mayor as presented by the Sheriff's Office, this contract renewal provides more than \$18 million over 3 years for the continuation of our diversion, court, and pretrial release services. It's the largest contract we have been awarded to date, and reflects the unprecedented growth we have experienced as an organization in recent years.

SF City



SF Sheriffs



# JUNE

## PSA Validation

The Public Safety Assessment (PSA) is a pretrial assessment used in San Francisco to guide release decisions, informing which community interventions and support may be needed for each released person. The PSA was adopted in San Francisco in May 2016, in order to facilitate desired pretrial outcomes and reduce bias. In 2019 the California legislature enacted [SB-36](#), requiring the validation of pretrial assessments and a report on outcomes of the validation study. Accordingly, a validation of the PSA in San Francisco was completed by the California Policy Lab (CPL) in June 2021, which assessed whether the PSA has provided accurate guidance to judges and whether it creates differential outcomes based on race or gender.

As for prediction accuracy, the validation study found that the PSA risk scales are "fair to good" predictors of the risk of failure to appear, new arrest, and new violent arrest. As for disparate effects, however, the study included evidence of calibration issues. Read the full validation report [here](#). It is important to note, however, that while we encourage this quality assurance process, the validation study of the Public Safety Assessment is not tantamount to an assessment of SF Pretrial's performance. The validation study captured the entire pretrial population, including individuals released through mechanisms and programs outside of SF Pretrial's purviews. For information regarding the distinction between the validation study and SF Pretrial's data reporting, read our full statement [here](#).

California Policy Lab



# JUNE

## California Reinvestment Grant Awarded

In June 2021, we were awarded a multi-year grant through the State of California's California Reinvestment Grant (CAL-CRG). Through this new opportunity, we are able to employ a mental health clinician to provide additional support to our highest needs clients. This clinician has made an immediate impact by developing effective, individualized treatment strategies for each client and through an expansive knowledge of local treatment programs for client referrals.



CAL-CRG



Office of Governor  
**GAVIN NEWSOM**

CA Governor's Seal

# JULY

## Legislative Carveout

Senate Bill 129 was signed by the governor in recognition of the decades of experience and expertise we have as an organization. While other counties in California are moving pretrial services to probation departments, SB 129 allows SF Pretrial to remain in its current nonprofit model. Further, this distinction allows SF Pretrial to receive additional funding made available to pretrial services organizations through the state to expand its services and operations for their outspokenness and advocacy, which was critical to SB129's legislative carveout.



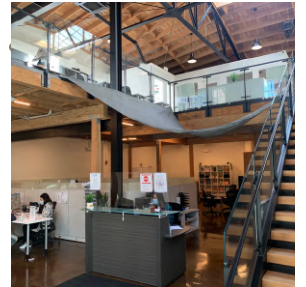
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# SEPTEMBER

## Boardman Office Opening

With organizational growth comes the need for more space. With our office at 8 Boardman, staff have readier access to both the jail and the Hall of Justice, which is highly valuable due to the time-sensitive nature of deliverables to the court. Staff now have more time to spend on critical deadlines and less time in transit.

Another benefit of this location relates to the delivering of court documents and streamlined communication between pretrial staff and court stakeholders. Moreover, we are able to receive clients in the office immediately following their court appearances. This immediate exchange of information from the client to the case manager after court helps reinforce any communication our clients receive at court. Overall the Boardman office strengthens lines of communication and connectedness between pretrial staff, clients, and all judicial partners.



Boardman Office

# OCTOBER

## Data Management Project Launch

SF Pretrial has partnered with AJW, a local integrated data systems company, in order to create a new data management system to support the work done by pretrial staff. The new system will capture the innovation and community-based expertise that drive our agency and successful outcomes. The system will be optimized for comprehensive data analysis and reporting, which reflects our ongoing commitment to performance evaluation and evidence-based practices.



AJW Data Systems

# NOVEMBER

## Research Partnership and Publication

Over the past year, SF Pretrial has partnered with Resource Development Associates (RDA) on an Arnold Ventures-funded study about failure to appear trends. This study falls under a national effort to broaden and deepen the existing field of pretrial research, with the eventual goal of informing how we can understand common problems and solutions through a research-based lens. Our study incorporated both qualitative and quantitative measures and will be published in coming months.

Researchers found that those with high needs, especially housing needs, were most likely to miss court hearings. In fact, individuals with unstable housing were nearly 1.5 times as likely to miss a court hearing compared to individuals with transitional or stable housing. Much can be learned from these findings, which can inform policy changes that would prevent justice involvement due to housing situations or other socio-economic factors.



RDA Consulting



# DECEMBER

## Funding Partnership with SF Superior Court

As referenced in our CEO letter, we are proud to be partnering with the Superior Court of San Francisco on funding from the Judicial Council. The Court's decision to select our agency is the culmination of a three-year journey that started with Senate Bill 10. Through input from Superior Court Judges, SF Pretrial looks forward to building upon our pretrial success with a focus on staff compensation and retention, housing, enhanced client-centric reporting and deeper coordination with the Courts. We appreciate the vote of confidence from the Superior Court and their investment in a community-based, non-profit pretrial solution.



Superior Court of SF

# DECEMBER

## Team Presentations for APPR + ASC

- ASC: Director of Policy & Evaluation, Matt Miller and Chief Program Officer, Cristina Barron traveled to Chicago, Illinois, to participate at the annual American Society of Criminology Division on Corrections and Sentencing as presenters of the agency's chapter in the ASC's latest volume: Division on Corrections & Sentencing Handbook Series Volume 6 Panel 1: Pretrial Detention and Supervision. Monica Perez, SF Pretrial's Director of Programs, accompanied them to attend workshops and make connections with national partners working in the field of pretrial justice.
- APPR: Chief Program Officer Cristina Barron has participated in support services panels through the Center for Effective Public Policy (CEPP) Advancing Pretrial Policy and Research (APPR) beginning in March 2021 through the entire year. A few of those engagements were the
  - APPR Supportive Services for Pretrial Clients Panel for NAPSA Conference 2021
  - APPR Supportive Services Training
  - TAPS Conference Supportive Services for Pretrial Supervision at Texas Association of Pretrial Services Annual Conference
- Jointly, Cristina, Matt Miller, our Director of Policy and Evaluation, and David Mauroff, our CEO participated in a APPR Training and Legacy Site Project given SF Pretrial's role as one of the oldest pretrial organizations in the country.



Supportive Services Training 12.09.2021

Cristina Barron virtually presenting at a support services panels.

Left: Cristina Barron  
Right: Matt Miller



# BY THE NUMBERS

YEARS SERVING THE COMMUNITY

45

NUMBER OF PROGRAMS OFFERED

11

NEW CLIENTS SERVED

6,803

JAIL DAYS AVOIDED

538,250



# IMPACT SPOTLIGHTS

## DIVERSION PROGRAMS

SF Pretrial's diversion programs are community-based alternatives to prosecution and fines, geared towards people with little prior justice involvement. Our programs connect newly arrested people with case managers who develop community supervision goals and guidelines. These may include community-based treatment programs, community service projects, and regular participation in therapeutic groups. Once the client completes the requirements of their treatment plan, their case is dismissed by the Court, which provides a strong incentive for the client to engage with services and avoid illegal activity. Diversion programs goals are for clients to sustain communication with service providers, and abstain from justice involvement.

## RELEASE PROGRAMS

SF Pretrial's release programs are alternatives to money bail. Rather than putting up a financial guarantee or remaining in jail custody, clients can be referred to one of our three non-financial release programs, which represent a continuum of intensiveness. Through our programs, clients receive important case information and customized treatments and services. Programs may include regular phone or in-person check-in with case managers, participation in therapeutic groups related substance use and behavioral health, and referrals to external housing and healthcare resources. These programs support clients in their efforts to appear for all court dates, abstain from justice involvement, and build relationships with community treatment providers.

## IN-CUSTODY PROGRAMS

SF Pretrial's In-Custody programs provide placement and treatment programs for incarcerated people. Unlike diversion and release programs, our in-custody programs are offered to both people who are incarcerated pretrial, as well as people who were convicted and are serving their sentence. Our in-custody programs are focused on substance abuse and treatment, and support reentry planning.



# DIVERSION

## Successful Completions

148

Clients successfully provided alternatives to monetary fines.

### Project 20

### Neighborhood Court

Clients successfully completed a restorative justice alternative to prosecution.

149

332

Clients successfully diverted from prosecution.

### Pretrial Diversion

### Primary Caregiver Diversion

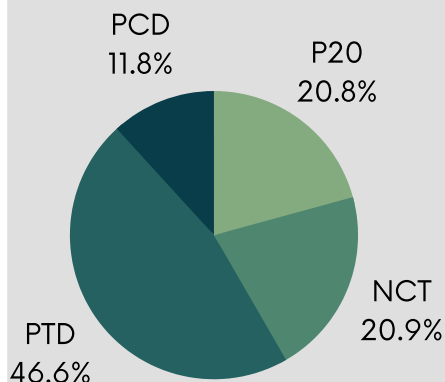
Clients successfully diverted from prosecution.

84

713

LIVES IMPACTED  
SECOND CHANCES  
INDIVIDUALS DIVERTED

## Client Breakdown



Client numbers relative to each other by program.

## Reported Safety Rates by Program

### Pretrial Diversion

at or above  
**97%**

### Primary Caregiver Diversion

at or above  
**98%**

\*Safety Rate: clients who are not arraigned on a new misdemeanor or felony charge, or a probation or parole violation while active on caseload.

# PROGRAM BREAKDOWN

## Pretrial Diversion

- PTD is geared towards individuals arrested on misdemeanor charges. Clients are assigned to a case manager and a treatment plan which, once completed, results in a formal dismissal of the client's case.

## Primary Caregiver Diversion

- PCD is specifically tailored to reduce the harms that many children experience when separated from their caregivers. The programs may include job training, parenting classes, anger management classes, substance abuse treatment and mental health services.

## Project 20

- P20 provides alternatives to monetary fines and fees. Clients are assigned to street beautification or other community services, and upon completion of their projects, their fines are dismissed.

## Neighborhood Court

- NCT is a voluntary and confidential process. Clients who are first-time misdemeanor offenders work with community members through dialogue to create a plan addressing the harm done to the community. Outcomes are determined by community members to reflect local impact and public safety.



# CLIENT NARRATIVE

*Stories about the lived experiences of our clients.*

## Ahmad A. *Primary Caregiver Diversion*

"I want to stay on this path and be a good father." As a family-oriented person, Ahmad's role as a supportive father and partner is a major priority in his life. Thanks to Ahmad's commitment to working with SF Pretrial, he has been able to continue caring for his 14-month old daughter and his partner, who has Multiple Sclerosis. Additionally, he has been able to continue paying child support for his 17-year-old daughter, who lives in Florida.

Ahmad has been arrested two times and both instances were caused by being in the wrong place at the wrong time. His first arrest was in Florida and resulted in a four and a half year stay in prison, even though the incriminating act was legalized by the state just one year into his sentence. After his experience being imprisoned in Florida prevented him from spending time with his older daughter during her formative years, Ahmad feared that history would repeat itself after being arrested again in San Francisco. To his surprise, he found the criminal justice process in San Francisco to be much more humanizing and fair, particularly through the auspices of SF Pretrial.

After five days in jail, the Court released Ahmad to our Primary Caregiver Diversion (PCD) program. Ahmad had been sober for three years and, though he had already committed to sobriety, he believes that the PCD program gave him "the push [he] needed on [his] journey." Pretrial connected Ahmad with a doctor who prescribed him medication and accommodated weekly visits, and he also attended a Harm Reduction class on his own volition.

The voluntary nature of the Harm Reduction class gave Ahmad a chance to take responsibility for his own progress: "it wasn't forced, and it made me want to do more." Ahmad particularly appreciated his instructor, Jason Norelli, who brought his own background with substance use into the lesson and explained that participants should simply "do what you can and try your best... I am not your probation officer." The class also encouraged clients to share their stories and experiences with each other, allowing Ahmad to learn from others' mistakes and share his own in hopes to help others in the same way.

When he was arrested in SF (right before the first shutdown in 2020), Ahmad already had a job as a chef that has lasted throughout the pandemic, allowing him to support those who depend on him financially. Meanwhile, the PCD program helped him avoid long term incarceration, allowing him to be physically present and supportive of his partner and baby. "I couldn't be any more fortunate than to have my daughter and everybody, and I'm actually being a dad and being there in her life."





# RELEASE SERVICES

## Release Program Breakdown

### In-Custody Referral (ICR)

393

at or above

85%

Safety Rate

### Own Recognizance Program (OR)

1,441

at or above

92%

Safety Rate

### Assertive Case Management (ACM)

2,104

at or above

90%

Safety Rate

\*Safety Rate: clients who are not arraigned on a new misdemeanor or felony charge, or a probation or parole violation while active on caseload.

### ACM Court Reports Written

6,729

\*These are reports compiled by our ACM team, in order to keep the courts informed and updated on how clients perform while under our supervision.

### Release Program TOTALS

3,929

INDIVIDUALS RELEASED, LIVES IMPACTED, SECOND CHANCES

## PROGRAM BREAKDOWN

### Own Recognizance Program (OR)

- Clients who are released on their own recognizance are placed under one of two levels of supervision decided by the court: No Active Supervision (OR-NAS), where clients are released without reporting requirements; and Minimum Supervision (OR-MS), where clients are required to check in with SF Pretrial twice a week by phone. Both groups receive court date reminders.

### Assertive Case Management (ACM)

- ACM provides clients with intensive, structured supervision. Clients check in several times a week and participate in treatment plans such as substance abuse or anger management. Clients may attend group sessions facilitated by SF Pretrial, or be referred to community programs which serve as additional sources of care.

### In-Custody Referral (ICR)

- This program offers a final point of prospective release for clients who were not released at their arraignment because they face serious charges or have a long history of legal misconduct. The program organizes immediate placement in in-patient or out-patient treatment programs, which gives the courts greater confidence that clients will receive treatment and stay compliant.



# CLIENT NARRATIVE

*Stories about the lived experiences of our clients.*

## **Malia W. Assertive Case Management**

When Malia greeted SF Pretrial's front desk staff for the first time, she made her intentions very clear: "Allow me to be a success story for this program." Not only did she meet her goal of making the most out of the program, she also established enduring relationships with the staff who greeted her at our office. Born in Hawaii and raised in San Francisco, Malia connected with the Homeless Outreach Team and bounced around different hotels and Single Room Occupancies (SROs) before moving into the Baldwin hotel, where she has lived for 18 years.

Five years ago Malia was diagnosed with Schizophrenia and Bipolar Hypomania, both of which have constrained her ability to maintain a consistent nine-to-five work schedule. She receives services at a local clinic that help her "stabilize and meet with people and work," though she still faces triggers every day. One of Malia's greatest resources is therapy at Hyde Street Community Services, which provides her with information and opportunities for available jobs, programs, and community events. It was through these resources that she was recently connected to a janitorial job program, which she unfortunately had to leave due to the exacerbation of her mental health conditions.

Malia first got involved with the criminal justice system when she was 18. Her memory of subsequent involvement is fuzzy, up until her recent stay in jail. She summarized her time there and expressed her distaste for the lack of autonomy, explaining "I'm not jail material... It's like being a kid, people tell you what to do, how to do it, when to do it." After one week in jail Malia was released to SF Pretrial's Assertive Case Management (ACM) program, which featured in-person check-ins twice a week. She explains that these check-ins were her favorite part of her week because they gave her a source of entertainment, allowing her to avoid being "interrupted by the things going on on [her] street" that could result in rearrest.

Though she completed the program in October 2021, Malia still comes by to say hello and pick up fliers with information about COVID-19, local programs, job opportunities, and upcoming social events. "These kinds of programs help you to try to stabilize yourself and try to see that the outside world is the best world to be in instead of being locked up." For Malia, cooking is something that makes the "outside world the best world to be in." Pretrial connected her with culinary classes which have sparked a love of cooking, and she is now looking to attend a culinary program in the Western Addition. After mastering the art of cooking spaghetti, her next specialty is barbecue, which she admits has been a hit-or-miss so far.

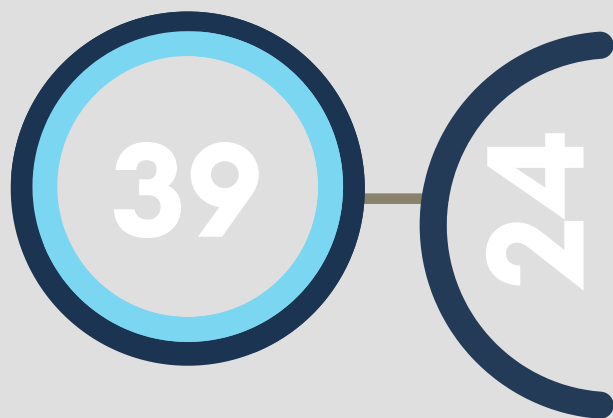
Malia emphasizes the importance of community resources and programs, but also points out that many people don't know how to utilize them: "There are programs out there for us, you just gotta utilize them correctly." Her personal progress motivates her to help others, and whenever she picks up a flier from Pretrial or Hyde street- whether it is an invitation to an event, a program, or even COVID-19 information- she brings the flyers to people who spend a lot of time socializing on 6th street. Malia used to spend time on 6th street and explained that it is not an inherently bad place, but there are more shootings and open drug use than other areas in the city, which discourages in-person outreach like flier distribution. She knows that many people who frequent the street would rather have something to do, but they simply do not have the proper information. She strongly advocates for SF Pretrial, and believes that it plays a key role in assisting those who do not have the money for bail and helping its clients avoid jail time.



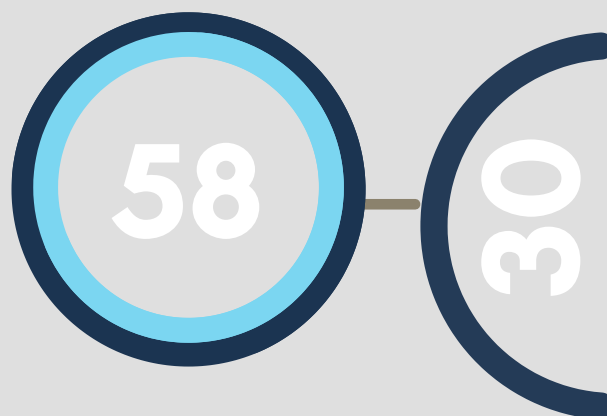
# IN-CUSTODY

## In-Custody Program Breakdown

**SISTERS**  
Clients Served &  
Successful Completions



**ROADS**  
Clients Served &  
Successful Completions



## AFFORDABLE CARE ACT

157 Interviews  
Conducted



## DISCHARGE PLANNING

84 Reentry Plans  
Formulated

## PROGRAM BREAKDOWN

### Roads to Recovery (Roads) and Sisters

- These are in-custody programs that work with both pretrial and sentenced populations, and are aimed to address substance use among incarcerated men (Roads) and women (SISTER). Clients are referred by the court and attend meetings and discussions surrounding the topic of substance abuse and recovery.

### Discharge Planning

- This program works with people who are frequently arrested, and aims to break the cycle of their involvement in the justice system. Our case management team helps clients develop personalized reentry plans and determine which services will best promote improvement after release.

### Affordable Care Act Enrollment

- This program assesses healthcare status for our incarcerated clients. Case managers interview and assist clients who are soon to be released and are not yet enrolled with the enrollment process under the Act.



# CLIENT NARRATIVE

*Stories about the lived experiences of our clients.*

## Michael S. *ROADS to Recovery*

It wasn't until his arrest in 2016 that Michael got the opportunity to participate in SF Pretrial's Roads to Recovery program, which helps clients reduce dependence on substances, build critical life skills, and avoid future justice system contact. According to Michael, the program provided the skills and structure he needed to achieve a longer term sense of freedom and personal empowerment.

Prior to his involvement in the program, Michael had been in and out of the criminal legal system for decades. While he hadn't always been as eager to partake in rehabilitative programs over previous years, Michael had a different perspective this time, "the second [he] was arrested, [he] knew [he] wanted to be referred to ROADS." Michael now had a family of his own and wanted to seize the opportunity he knew ROADS could provide: a challenge he could meet to realize his ability to grow and change his life.

Upon referral to ROADS Michael began engaging intently with the program's curriculum. Michael states, "ROADS made me accountable through monitoring and made facilitators, curriculum, and spaces" accessible to him. Through the program, Michael learned to "have power over his addiction and what triggered his use" which empowered him to unpack unhealed traumas and address the behaviors that led to his arrest. He describes his time as a "journey to self healing" and the chance to truly immerse himself in a "healing environment to better understand himself and his criminally addictive behaviors." Instead of enduring an "all man for himself situation inside prison" Michael was able to make himself "responsible for being out and show progress to the courts to get some sort of mercy."

This curriculum and accountability paired with monitoring and case management enabled Michael to gain a plethora of skills and guiding principles to begin to apply in his day to day life during his recovery and beyond. He describes, "Everything I did starting from ROADS put me in the position to get help and support." Although there were many intense "ups and downs" during the two years Michael was with ROADS, he remembers his time there very fondly and vouches for SF Pretrial as he believes it truly is "a hub for self help and self care" for him and many others.

Today, Michael uses his own lived experience in the criminal justice system to impact the lives of others. Since 2020, has worked with Five Keys Schools and programs in varying roles pertaining to the organization's mission of providing justice-involved and underserved individuals a chance at entering the workforce, gaining an education, or vocational and life skills classes. His motivating principle is that there is someone "...sitting in a jail cell right now without an opportunity." As such, he lives every day paying the help he received forward and pushing others to "challenge and better themselves" as his SF Pretrial case manager Nick once did for him.

Overall, while "ROADS gave [him] a chance to show [his] progress" and provided him with a "solid foundation" to build from, Michael's story serves as a true testament of self-discovery, healing, and growth. While it was no easy feat, Michael was able to rise up to the challenge when the "opportunity presented itself and gave him a chance at his rock-bottom to shape the future for the better." He thanks ROADs to Recovery for the platform it gave him to prove himself and most importantly his "family, congregation, and higher power" for supporting him through completing the programs successfully and ultimately changing the trajectory of his life.





# ACHIVEMENTS & MENTIONS

SF Pretrial appreciates the efforts of its staff to achieve agency goals and to fulfill our vision. Outstanding staff members are recognized as a reward for exceptional performance and as a model to other staff. Staff are nominated for the award for their excellent job performance, contribution to a positive work environment, and dependability.

## STAFF AWARDS

### MVP – Nora Alataua

Recognizes the individual who makes an all-around contribution and demonstrates excellence in the way they carry out their work.

### Rookie of the Year– Luis Reyes Romo

Honors a co-worker hired in 2021 who jumped in with both feet and immediately began making a contribution to their team.

### Standing Ovation– Kai Washington

Spirit award that celebrates that colleague who carries a smile and positive attitude wherever they go.

### People's Choice– Kenneth Walker

This goes to the staff favorite and they make their presence felt by just being available, approachable and the heart and soul of SF Pretrial.

### Victor Lee Loyalty – Tony Beliso

Victor embodied loyalty and dedication through his almost 45 years of service and this award will always be given in his honor.

### Integrity Award – Kerith Pickett

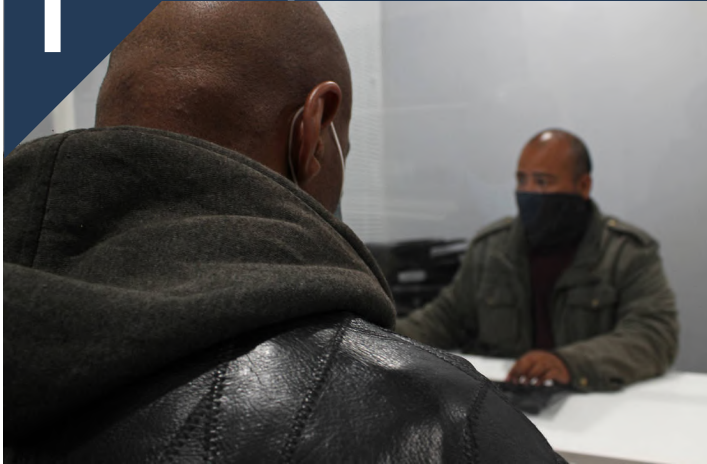
Recognizes a Staff member that exemplifies our values, carries out our mission, and works behind the scenes to ensure that our program is well funded and our staff is taken care of



# SFP IN THE NEWS

1

April 2021



*The SF Examiner - By: David Mauroff*

## "San Francisco's investment in pretrial diversion can serve as a model for the state"

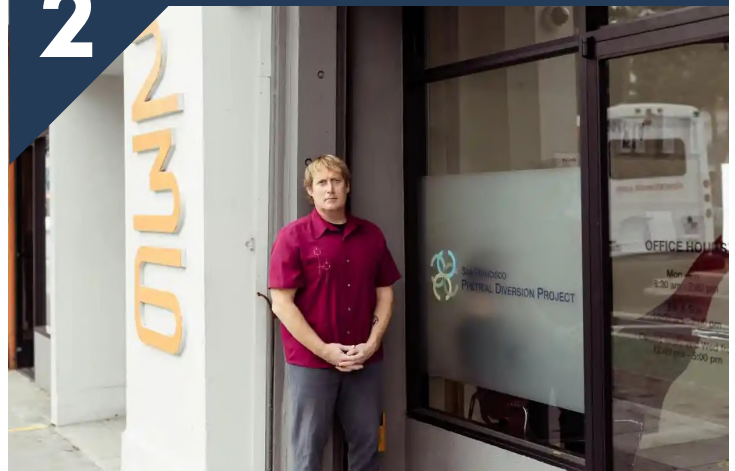
"California's highest court recently issued a historic ruling regarding cash bail, validating the innovative framework developed by San Francisco Pretrial Diversion Project and our partners"...Working with our community and criminal justice colleagues, SF Pretrial's comprehensive pretrial framework includes in-custody services, reentry planning, release facilitation, client supervision, and case management..."

## "Walgreens fed my family': inside the San Francisco stores closing over 'retail theft'"

"Mauroff, the pre-trial program's CEO, said that while police had a role to play in deterring and addressing shoplifting, he advocated for solutions that were not solely led by police but rather took the rehabilitative needs of individuals and racial disparities in the criminal justice system into account."We have to not be driven by hysteria so we can find solutions," Mauroff. said."

2

November 2021



*The Guardian - By: Abené Clayton*

3

December 2021



*Mission Local - By: Anlan Cheney*

## "Public Defender plans to offer 'Clean Slate' services at Mission resource hub"

"By partnering with entities like the San Francisco Pretrial Diversion Project, UCSF Wraparound Project, Horizons Unlimited and the San Francisco Sheriff's Department, they seek to prevent and reduce incarceration, recidivism, and generational incarceration as well as facilitate parent-child visits during incarceration."



# A SPECIAL THANK YOU

## TO OUR BOARD:

Betsy Wolkin

Carlos Serrano-Quan

David Amarathithada

Doc Patel

Geri Green

Jimmy Loyce

Philip Jones

Tamara Walker

## TO OUR SPONSORS:



**San Francisco  
Sheriff**



**San Francisco  
District Attorney**

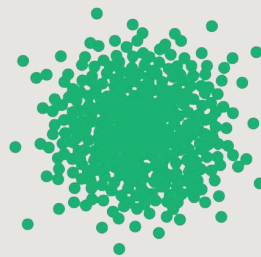


**San Francisco  
Superior Court**



**San Francisco  
Foundation**

**San Francisco  
Foundation**



**TIPPING POINT  
COMMUNITY**

**Tipping Point**



**CalCRG**







SF Pretrial needs your help. If you wish to make a difference, please consider a tax-deductible donation to SF Pretrial. We understand many people are struggling financially, especially during the COVID-19 pandemic, which has taken an economic toll on the city and county of San Francisco as well. If you have the means, your support will allow us to continue our efforts in support of racial and social justice, and pretrial innovation.

## SF PRETRIAL NEEDS YOUR SUPPORT

## TWO WAYS TO DONATE

### 1. VISIT OUR DONATION WEBSITE

[SF PRETRIAL DONATION PORTAL](#)

### 2. VIA CHECK

***Make checks payable to SF Pretrial Diversion Project***

SF Pretrial Diversion Project  
236 8th Street, Suite E  
San Francisco, CA 94103





# APPENDICES

## APPENDIX A: DIVERSION

### Pretrial Diversion

	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Clients Interviewed	163	270	185	193	<u>881</u>
Successful Completions	50	61	91	130	<u>332</u>
Safety Rates	97%	99%	99%	99%	-

### Primary Caregiver Diversion

	Quarter 3	Quarter 4	Total
Clients Interviewed	20	21	<u>41</u>
Successful Completions	36	48	<u>84</u>
Safety Rates	98%	99%	-

\*\*Quarters 1 and 2 were counted under PTD

### Project 20

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Clients Referred	34	28	51	46	53	57	44	61	30	32	24	32	<u>492</u>
Clients Interviewed	19	11	24	21	16	21	17	16	12	12	8	16	<u>193</u>
Successful Completions	9	8	9	9	11	15	18	22	13	10	10	14	<u>148</u>

### Neighborhood Court

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Participants at Hearings	14	11	12	16	11	12	11	14	14	15	14	11	<u>155</u>
Successful Completions	12	7	18	10	19	11	14	8	8	11	17	14	<u>149</u>



# APPENDIX C: RELEASE

## Safety Rates

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
OR-NAS	92%	94%	96%	94%
OR-MS	95%	96%	94%	96%
ACM	89%	90%	94%	93%
ICR	85%	88%	89%	93%

## Release Numbers

	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
OR-NAS	204	198	299	184	<b>885</b>
OR-MS	123	129	175	129	<b>556</b>
ACM	486	471	510	637	<b>2,104</b>
ICR	108	115	66	104	<b>393</b>
<b>Total</b>	921	913	1,050	1,054	<b><u>3,938</u></b>



## APPENDIX C: IN-CUSTODY

### SISTERS

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Total Active Clients	7	6	6	5	12	10	12	10	20	21	18	17	<u>144</u>
Total Completions/Discharges	2	0	1	0	1	3	1	3	2	6	4	1	<u>24</u>

### ROADS

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Total Active Clients	7	6	8	17	12	12	15	25	34	36	33	31	<u>236</u>
Total Completions/Discharges	1	0	1	5	2	0	0	3	3	5	4	6	<u>30</u>

### Affordable Care Act Interviews

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Number of Interviews	25	15	11	14	11	16	17	5	9	9	13	12	<u>157</u>
SF Applications Submitted	13	9	11	9	7	11	7	3	5	4	5	5	<u>89</u>
SF Applications approved (Clients enrolled in Medi-Cal)	8	6	10	8	7	9	6	2	5	4	3	4	<u>72</u>

### Discharge Planning

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Plans Formulated	16	9	7	3	4	10	7	3	8	4	3	10	<u>84</u>



## APPENDIX D: SUPPORTERS

### Supporters who wrote letters of support - thank you!

**Aaron Johnson, MBA** - Pretrial Practitioner

**Abdi Soltani** - ACLU of Northern California

**Andrea Salinas** - No New SF Jail Coalition

**Beth Stokes** - Episcopal Community Services

**Carlos Serrano-Quan** - Chinese Real Estate Association of America

**Chesa Boudin** - SF District Attorney's Office

**Doris Cheng** - Bar Association of San Francisco

**Douglas Rappaport** - Attorney

**Emily Harris** - Ella Baker Center for Human Rights

**Erica Franklin** - Attorney

**Geri Lynn Green** - Attorney

**Grant Colfax** - SF Department of Public Health

**Jeff Adachi** - SF Public Defender's Office

**Jodi Schwartz** - LYRIC

**Judge Tomar Mason** (retired)

**Juliana Choy Sommer** - Priority Architectural Graphics

**Lateefah Simon** - Akonadi Foundation

**Mark Jacobs** - SF Public Defender's Office

**Matthew Fisk** - Santa Clara County Office of Pretrial Services

**Mayor London Breed**

**Michelle Parris** - Vera Institute of Justice

**Miguel Bustos** - GLIDE

**Nina Catalano** - Tipping Point

**Raj Jayadev** - Silicon Valley De-Bug

**Robert Broughton** - Retired

Commissioner/SF Pretrial

**Roma Guy** - Taxpayers for Public Safety

**Sheriff Paul Miyamoto**

**Sheriff Vicki Hennessy** (retired)

**Silvio Lugo** - United States Pretrial Services

**Sophie Constantinou** - Citizen Film

**Steve Good** - Five Keys

**Sunny Schwartz** - National Criminal Justice Reform Expert

**Supervisor Ahsha Safai**

**Supervisor Gordon Mar**

**Supervisor Hillary Ronen**

**Supervisor Matt Haney**

**Supervisor Shamann Walton**

**Tim Schnacke** - Center for Legal and Evidence-Based Practices

**Tony Tamburello** - Attorney

**Wendelyn Julien** - Los Angeles County Probation Oversight Commission

**We apologize if we omitted anyone, especially those who helped pull these letters together, wrote emails and made phone calls. We are eternally grateful.**







**SAN FRANCISCO  
PRETRIAL DIVERSION PROJECT**

**Published by the San Francisco Pretrial Diversion Project**

**Department of Policy and Evaluation**

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